



10 Year Update and Upgrade Schedule for ADVANTAGE Software

| | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 |
|---------------------|-------------------------|----------------|-------------------------|------------------------|----------------|------------------------|------------------------|----------------|------------------------|------------------------|
| <i>Mid February</i> | Update | Update | Update | Update | Update | Update | Update | Update | Update | Update |
| <i>Mid May</i> | Update | Upgrade | <i>Update/Ver. Lock</i> | Update | Upgrade | <i>Update/Ver Lock</i> | Update | Upgrade | <i>Update/Ver Lock</i> | Update |
| <i>Mid August</i> | Update | Update | Update | Update | Update | Update | Update | Update | Update | Update |
| <i>Mid November</i> | <i>Update/Ver. Lock</i> | Update | Upgrade | <i>Update/Ver Lock</i> | Update | Upgrade | <i>Update/Ver Lock</i> | Update | Upgrade | <i>Update/Ver Lock</i> |

Why provide a 10 Year Update and Upgrade Schedule?

Because we can!

One of the many advantages of operating ADVANTAGE Software through the "Clouds" is the ability to provide software updates and upgrades seamlessly to all users of ADVANTAGE Software.

Under "Cloud" based computing, all updates and upgrades are included in the monthly subscription fee. As a result, RMI is able to upload all feature enhancements, tax updates, and complete upgrades without having to confirm whether or not a user is on upgrade service and, without having to interfere with each user's day-to-day schedules (updates and upgrades are performed at night and over weekends).

RMI's Cloud based ADVANTAGE users will have updates and upgrades performed on a quarterly basis throughout the year. Our schedule calls for "mid-quarter" updates so as to allow for adequate training time for new features without interfering with normal "month-end" or "quarter-end" activities.

Under the "Cloud" model, users have access to the latest, greatest ADVANTAGE feature set within a maximum of 90 days of its release by RMI. Compare this to the outdated "On-Premise" model of software licensing where it could take approximately 4 years before 70% of our system users would gain the benefit of a new feature. In fact, under the "On-Premise" model, some users never gain the benefit of new features because they could not afford the time or money needed to perform the upgrade.

You may be asking why so long under the On-Premise licensing model? Under the On-Premise licensing model, upgrade coverage was costly and optional. Some customers inadvertently allowed their upgrade coverage to lapse and then had to go through a process to re-establish coverage before they could gain access to new features. Others, simply could not afford the time and cost of services needed to perform the upgrade. With Cloud based computing this is no longer an issue.